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FTC Studies Effectiveness of Disclosures in Contexts of Search Engines and Native Ads

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Advertising and Consumer Law

In late December, the Federal Trade Commission ("FTC") released a Staff Report titled <u>Blurred Lines</u>: An Exploration of Consumers' Advertising Recognition in the Contexts of Search Engines <u>and Native Advertising</u>. This Report is the most recent sign of the FTC's continuing interest in native advertising and effective online disclosures. This study builds upon the FTC's <u>Enforcement Policy Statement</u> addressing "Native" Advertising and <u>Native Advertising</u>: A <u>Guide for Businesses</u>, as well as recent enforcement cases (e.g., <u>Tarr</u> and <u>Lord & Taylor</u>).

The Report summarizes testing FTC staff conducted in 2014-2015 regarding consumer recognition of search and native ads. The staff tested ad recognition on Google Desktop and Mobile; Bing Desktop and Mobile; Gear Patrol Desktop; Time Mobile; Yahoo! Desktop; and Chicago Tribune Mobile. The study compared 48 participants' reactions to actual ads (native and search) as they appeared on these sites, comparing them to reactions of other participants to nearly identical version of same sites with enhanced ad disclosures. As a general matter, the study determined that enhanced ad disclosures -- in the form of distinctive labeling, borders and colors; larger, bold fonts; text and color contrasts; and label placement -- resulted in greater recognition of ads.

Notably, the study did not test individual disclosure modifications for statistical significance or control for confounding factors. It relied upon the study administrators' subjective judgments of whether or not a participant recognized an ad as an ad. The staff Report states, however, that the aggregated effects of the disclosure modifications were substantial and statistically significant. In this regard, the staff urges use of the same disclosure modifications the FTC has suggested previously, but also recognizes the need for more research in this area.

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