

Global Marketing Events Manager (DEI)

Marketing Department

Summary:

We are looking for a detail-oriented Global Marketing Events Manager to plan, strategize, provide logistical support, and execute exemplary in-person, virtual, and hybrid events. This position will work collaboratively with the firm's global marketing events and business development teams, as well as directly with senior lawyers to ensure successful client-facing events in support of the firm's objectives.

This position will also coordinate closely with the firm's DEI team to support the firm's strategic plans.

Events include, but are not limited to, client dinners, virtual events such as webinars and roundtables, in-person conferences and symposia (both firm-hosted and those with firm participation or sponsorship), firm sponsorships of DEI-related programs, social, sporting, and other events as assigned. With flexibility of style and ability to multi-task in a fast-paced environment, the Global Marketing Events Manager will deploy meticulous attention to detail and deliver an exceptional standard of service to all events from inception to evaluation.

This role has high visibility within the firm, and interaction with both internal and external stakeholders.

Apply

Qualifications:

- Bachelor's degree in marketing, communications, hospitality or related field is preferred.
- Minimum five years of event planning and project management experience in a corporate environment, preferably a law firm or professional services organization.

Qualifications (continued)

Duties and Responsibilities:

- Manage and execute a diverse event portfolio of in-person and virtual client-facing events from start to finish.
- Work closely with venue staff, conference services, or virtual event platform, preparing branded event materials, A/V and room set-up, manage speakers, registration, timing, client gifts/swag, and the training and supervision on-site support staff.
- Assist in determining event objectives; design short-term and long-term event action plans with the practice group leaders. Maintain project timelines, status reports, manage KPIs, and provide regular updates to key firm stakeholders.
- Identify and leverage opportunities to connect with clients and support relationship management through DEI initiatives.
- Collaborate with other Marketing & BD team members to assure coordinated approaches to on DEI efforts.
- Manage costs, executing the groups' events on time, on budget, and subsequently assess the successes and ROI of each event.
- Research venues and vendors; develop in-person connections, maintain a robust venue and vendor network across varying price ranges, geographical areas, and styles.
- Independently operate virtual event platforms for webinars, symposia, virtual roundtables, on-demand sessions, and other formats as they arise.
- Collaborate with cross-functional internal stakeholders such as Design, Communications, Digital Marketing/CRM, Client Services, and IT for both in-person and virtual events, as needed.
- Oversee the event invitation process using Pardot (email marketing platform) to create invitations and Salesforce (CRM) to manage lists to maximize event awareness and attendance.

- Extensive experience producing virtual events. Knowledge of Zoom and On24 strongly preferred.
- Strong knowledge and network of Washington, DC, New York and/or Boston-area venues, restaurants, and vendors strongly preferred.
- Highly service-oriented and able to work effectively with lawyers, professional services, and vendors regardless of event format.
- Ability to quickly learn protocols and procedures and operate in a large, fast-paced environment. Including the flexibility to pivot based on event needs.
- Ability to manage numerous competing priorities, adapt as necessary, and apply sound judgment to a variety of situations, and remain calm under pressure.
- Identify and implement strategies for collecting relevant data to drive future decisions as related to events.
- Excellent organizational skills with a heightened attention to details, timelines, and accuracy.
- Strong technical prowess, analytical, and problem solving skills.
- Excellent verbal and written business communication skills.
- Proficiency in Microsoft Office (Excel, PowerPoint, Word, Outlook).
- Familiarity with client relationship management (CRM) and email marketing/event invitation software, preferably Salesforce and/or Account Engagement.
- Willingness and ability to travel as needed and/or work outside regular office hours as related to events, (e.g., early morning or evening events to accommodate various time zones).
- Collaborate as part of a team, as well as ability to work independently.
- Be a resource on event format options available. Evaluate the goal and objective of the presenters and offer guidance towards the appropriate strategy for the target audience.

Duties and Responsibilities (continued)

- With the BD team, help identify and drive post-event opportunities including on-demand strategies, communications, and appropriate lawyer outreach. Compiling program feedback, sharing post-event recap with BD team.
- Track and maintain event data, including attendee lists, vendors, invitations, invoices, budgets, etc.
- Facilitate the procurement of custom branded event promotional items, gifts, and giveaways as required. Maintain stock, inventory, and availability of items as necessary.
- Manage the design and production of all event-related materials including invitations, signage, and presentations, as well as related seminar materials, PowerPoint presentations, name badges, and promotional items.
- Understand process of CLE and industry accreditation.
- Working with Senior Marketing Events Manager, negotiate contracts with various suppliers and vendors.
- Ability to travel and work outside of office hours as required.
- Be familiar with the quality and best practice of events in the legal industry, particularly amongst competitors, industry trends, and the best approach for targeting existing and prospective clients, in order to aid in the development of client events.
- Perform other duties as assigned by Firm management.
- Uphold high standards of confidentiality, discretion, and integrity, particularly with respect to all sensitive and/or confidential firm and client information to which this position will have access.

Status: Exempt

Reports To: Associate Director of Events

Workplace Type: Hybrid (Washington, DC)

Salary range is \$122,000 – \$153,000 depending on candidate experience and location.

Candidates hired for staff positions with a minimum work schedule of 30 hours per week are eligible for a comprehensive benefits package, including healthcare insurance. Learn more about benefits at Covington.

<https://www.cov.com/en/careers/staff/benefits>

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